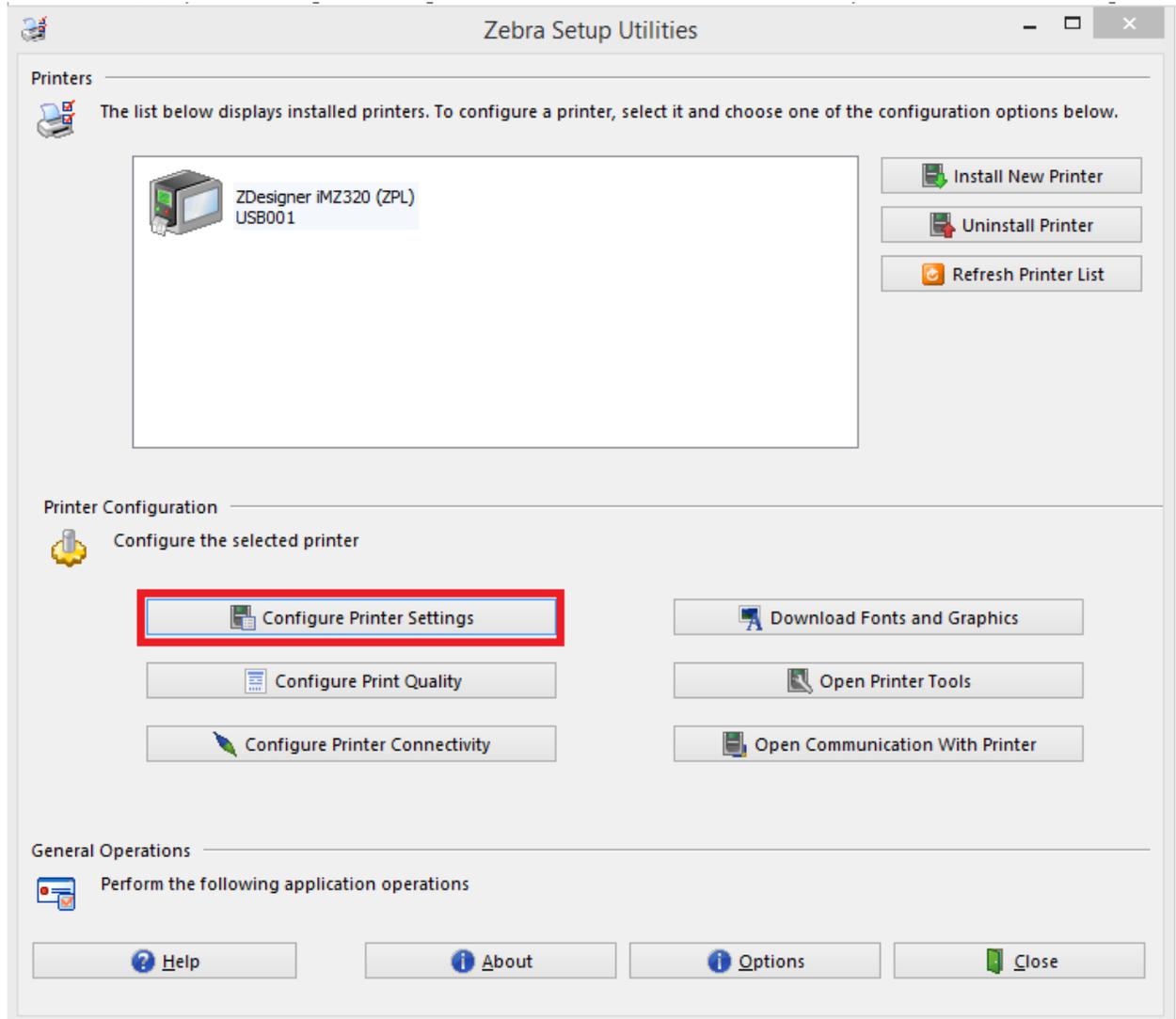
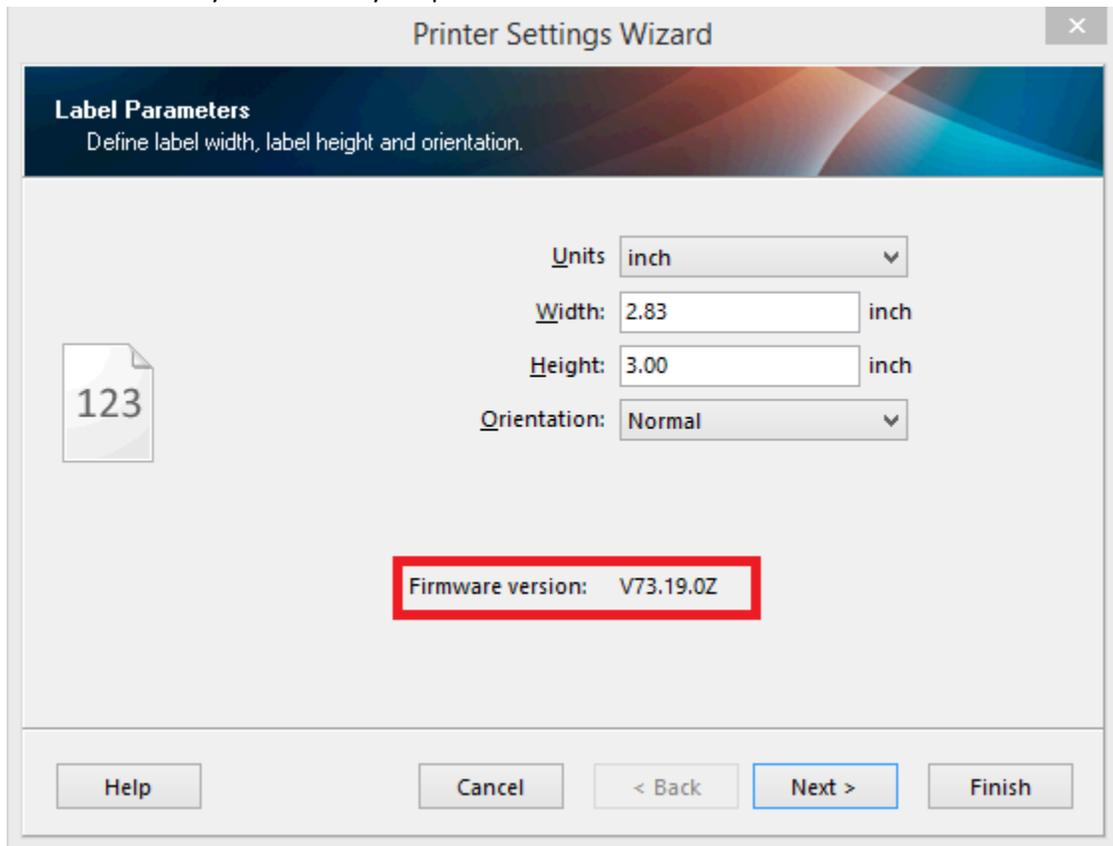


How to check if the firmware on a ZEBRA iMZ320 needs a firmware update

1. Open Zebra Setup Utilities
2. Select your printer (if not already selected) from the list of printers
3. Click on *Configure Printer Settings*



4. From this screen you can view your printers firmware version



5. As of the time of writing this document the latest firmware version is V73.19.10Z if your firmware version is less than V73.19.10Z then this document will show you how to upgrade to the latest version.

How to update the firmware on a ZEBRA iMZ320 to the latest version

1. To download the latest firmware version navigate to zebra.com in your browser of choice

2. Once there select the *Support & Downloads* tab

MyZebra Login | Partner Login Zebra Technologies - Global Leader in Barcode and RFID Technology (United States) Change

Solutions Products & Services **Support & Downloads** How To Buy Partners

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- ENTERPRISE PRODUCTS & SOLUTIONS

Find Product Support

Choose your printer model in the dropdown.

Select Printer

- ZEBRA SUPPORT & DOWNLOADS
- ENTERPRISE SUPPORT & DOWNLOADS

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3. Select the iMZ320 from the *Know the Product Name* drop-down

The screenshot shows the Zebra Technologies website interface. At the top, there is a navigation bar with the Zebra logo and menu items: Solutions, Products & Services, Support & Downloads, How To Buy, and Partners. A search bar is also present. Below the navigation bar, there are several service categories: Self Service, Repair Services, Warranty, and Developer Tools. The 'Know the Product Name?' section is highlighted, and a dropdown menu is open, listing various printer models. The 'iMZ 320 Mobile Printer' is selected and highlighted with a red box. Below the dropdown, there is a banner for the Super Bowl XLIX Pro Bowl. The main content area features a 'Products and Services' section with icons of various printers and a 'Find Product Support' section with a 'Select Printer' dropdown. A 'ZEBRA+ NFL' badge is also visible. At the bottom, there is a 'News' section with two articles and a footer with links for Site Tools, Work with Zebra, About Zebra, and Follow Zebra.

4. Once you have made your selection the support page for the printer opens

The screenshot shows the Zebra Technologies support page for the IMZ320 mobile printer. The page layout includes a top navigation bar with the Zebra logo and menu items like 'Solutions', 'Products & Services', 'Support & Downloads', 'How To Buy', and 'Partners'. A search bar is also present. Below the navigation, there's a breadcrumb trail 'Home > Support & Downloads' and social sharing options for 'Share' and 'Print'. On the left side, there are three widget sections: 'Support & Downloads' with links for 'Repair Services' and 'Warranty'; 'Know the Product Name?' with a 'Select Printer' button; and 'Recently Viewed' with links for 'Profile Manager', 'ZebraDesigner', and 'The ZebraLink Environment'. The main content area features the title 'SUPPORT FOR THE IMZ320 MOBILE PRINTER' and a description: 'Simplify transactions and print three inch-wide receipts quickly and easily from the palm of your hand with Zebra's compact and easy-to-carry mobile printer.' An image of the printer is shown. Below the description is an 'ONLINE TECH SUPPORT' button. To the right, there are two columns of links: 'Technical Support Links' (Submit a Repair Order, Contact Technical Support, Check Warranty or Service Agreement Status) and 'Related Product Information' (Product Details, Software, Service Contracts, Register Your Product, Warranty Information). At the bottom, there's a 'How-to Videos' section with tabs for 'Drivers', 'Firmware & Service Packs', 'Software & Utilities', and 'Manuals'. Two video thumbnails are displayed: 'Getting Started: Unpack the Printer' and 'Getting To Know Your Printer: Features Overview'.

5. Select the *Firmware & Service Packs* tab

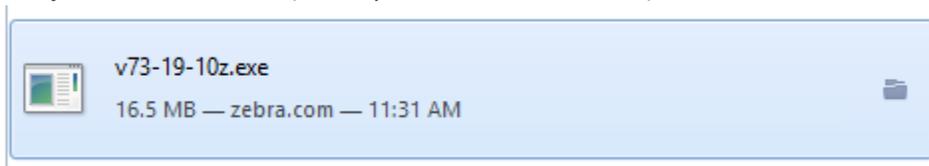
The screenshot shows the Zebra Technologies website's support page for the IMZ320 mobile printer. The page layout includes a top navigation bar with the Zebra logo and various menu items like 'Solutions', 'Products & Services', and 'Support & Downloads'. A sidebar on the left provides quick access to 'Support & Downloads', 'Repair Services', 'Warranty', and 'Know the Product Name?'. The main content area features a large heading 'SUPPORT FOR THE IMZ320 MOBILE PRINTER' and a product image of the printer. Below the image, there is a description of the printer's capabilities and an 'ONLINE TECH SUPPORT' button. To the right, there are two columns of links: 'Technical Support Links' and 'Related Product Information'. At the bottom, a video section is displayed with a horizontal tab menu containing 'How-to Videos', 'Drivers', 'Firmware & Service Packs' (highlighted in red), 'Software & Utilities', and 'Manuals'. Two video thumbnails are shown: 'Getting Started' (Unpack the Printer) and 'Getting To Know Your Printer' (Features Overview).

- Click on *Download* for the latest firmware version

The screenshot shows the Zebra Technologies website's support page for the IMZ320 mobile printer. The page features a navigation bar with links for Solutions, Products & Services, Support & Downloads, How To Buy, and Partners. A search bar is located on the right. The main content area includes a sidebar with 'Support & Downloads' (Repair Services, Warranty), 'Know the Product Name?' (Select Printer), and 'Recently Viewed' (Profile Manager, ZebraDesigner, The ZebraLink Environment). The main heading is 'SUPPORT FOR THE IMZ320 MOBILE PRINTER', followed by a product image and a description: 'Simplify transactions and print three inch-wide receipts quickly and easily from the palm of your hand with Zebra's compact and easy-to-carry mobile printer.' Below this is an 'ONLINE TECH SUPPORT' button. A 'Technical Support Links' section contains links for 'Submit a Repair Order', 'Contact Technical Support', and 'Check Warranty or Service Agreement Status'. A 'Related Product Information' section contains links for 'Product Details', 'Software', 'Service Contracts', 'Register Your Product', and 'Warranty Information'. A navigation bar below the main content area includes 'How-to Videos', 'Drivers', 'Firmware & Service Packs', 'Software & Utilities', and 'Manuals'. Under 'Firmware & Service Packs', a table lists firmware versions with columns for 'Firmware', 'Release Notes', 'Description', and 'Download'. The table has one row for 'V73.19.10Z' with 'View Release Notes', 'Latest Version', and 'Download (17 MB)' (highlighted with a red box).

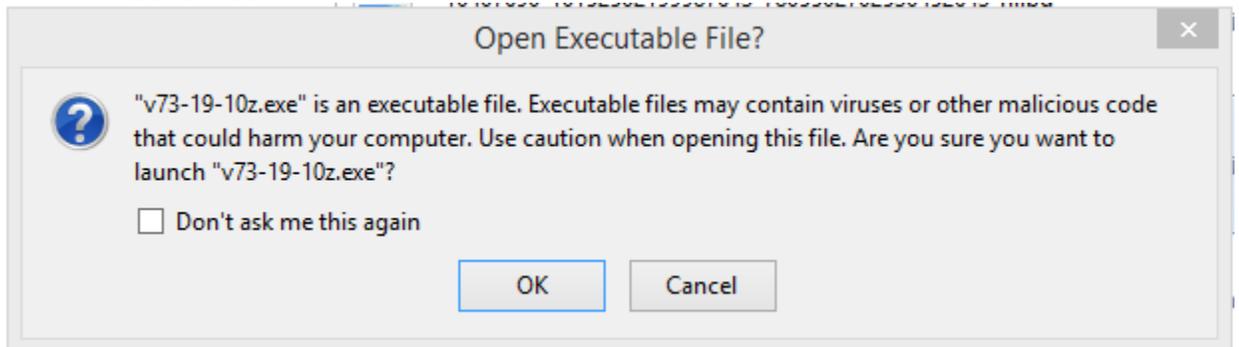
Firmware	Release Notes	Description	Download
V73.19.10Z	View Release Notes »	Latest Version	Download (17 MB) »

- Sign up/Sign in to your Zebra account to download
- If you agree with the agreement then click on the *Accept and begin download now* button
- Once the download completes open your file explorer and navigate to the folder where the file was just downloaded to (Usually the *Downloads* folder)

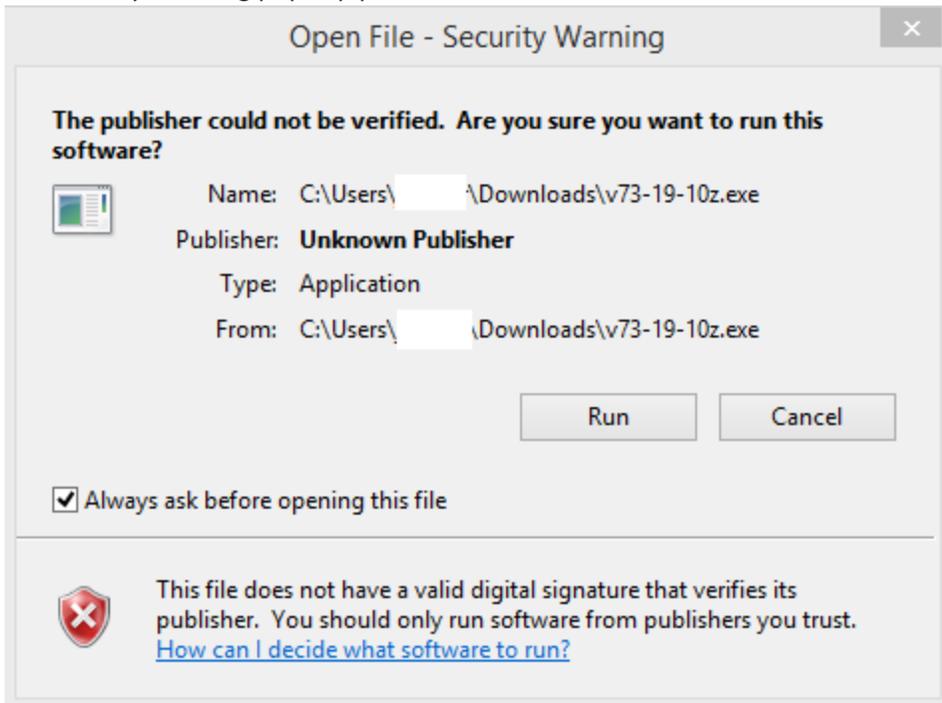


- Double click to run the executable

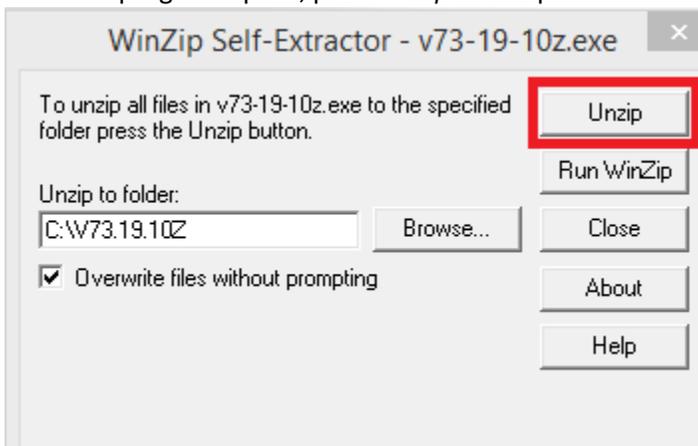
11. If a warning pops up press *OK*



12. If a Security Warning pops up press *Run*



13. Once the program opens, press *Unzip* to unzip the firmware files

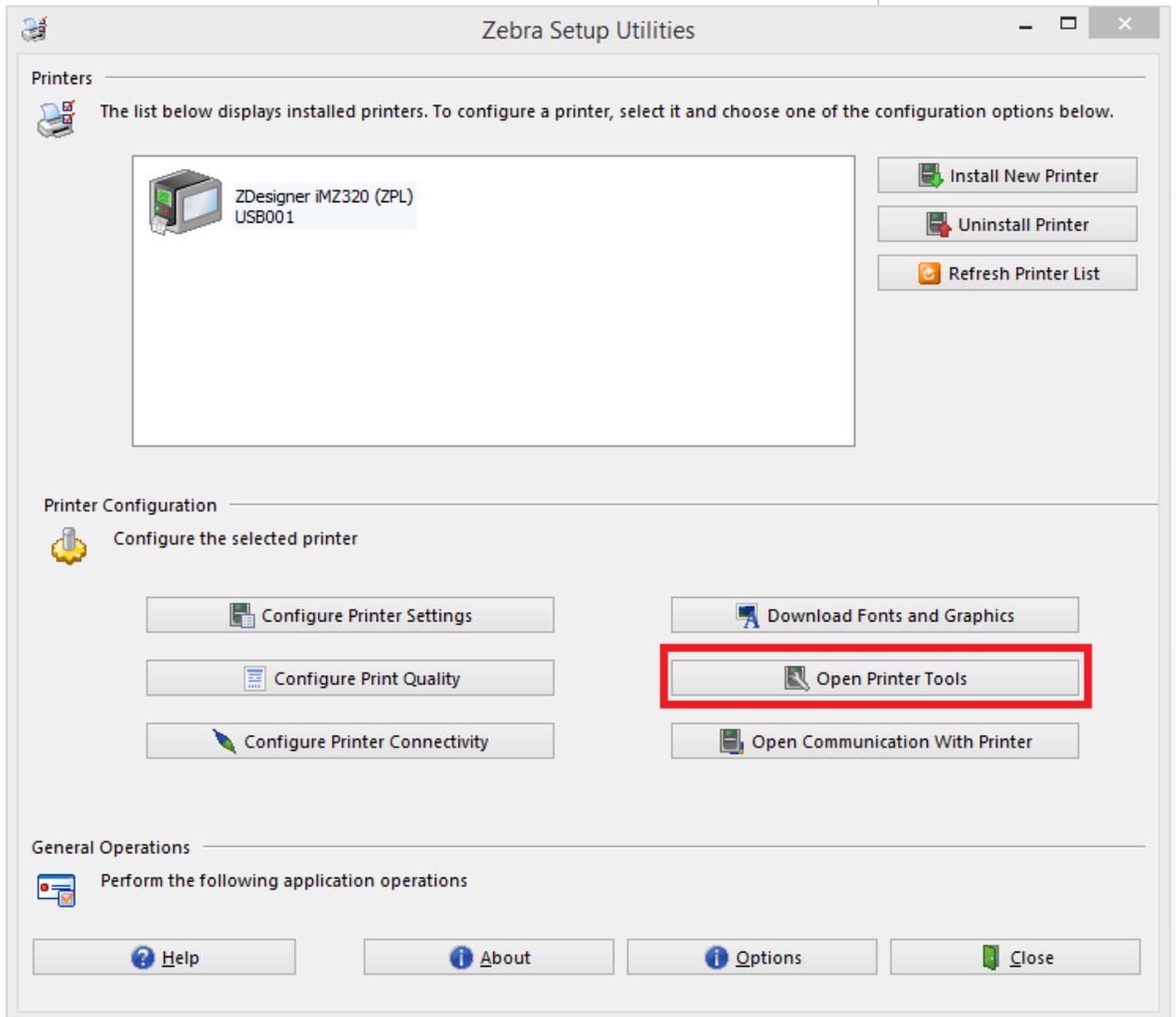


14. After it finishes you can close that window by selecting *Close*

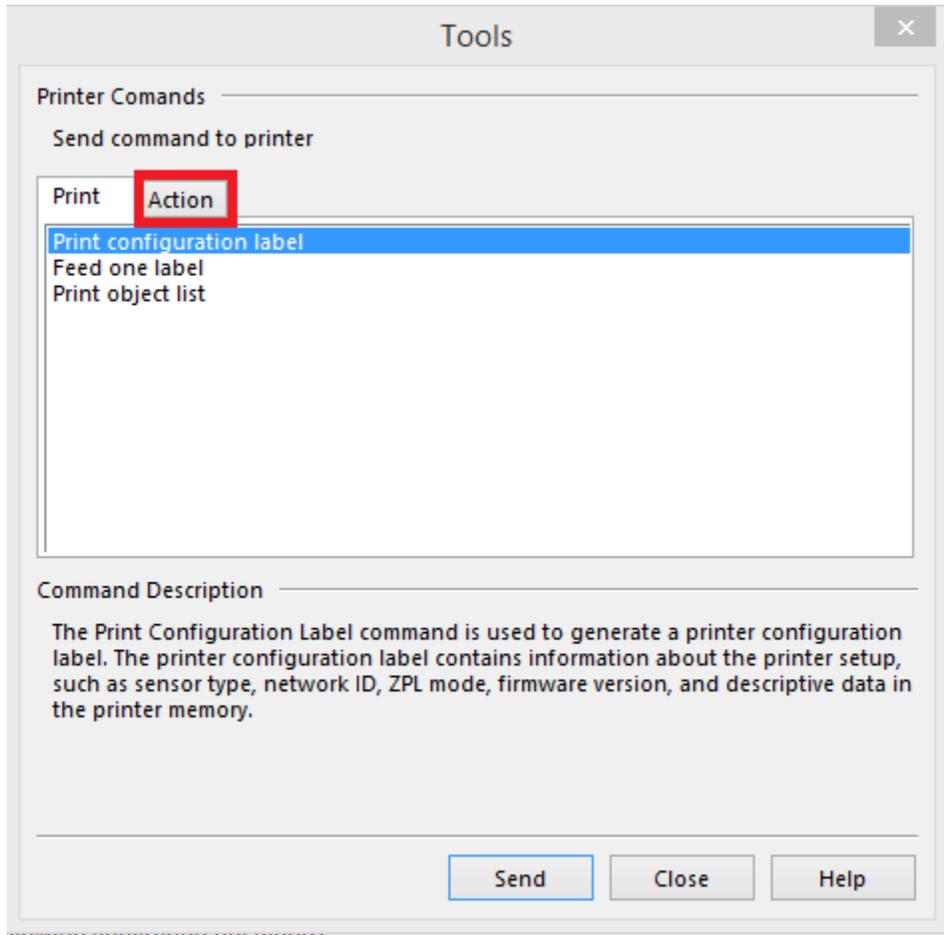
15. Open Zebra Setup Utilities

16. Select your printer (if not already selected) from the list of printers

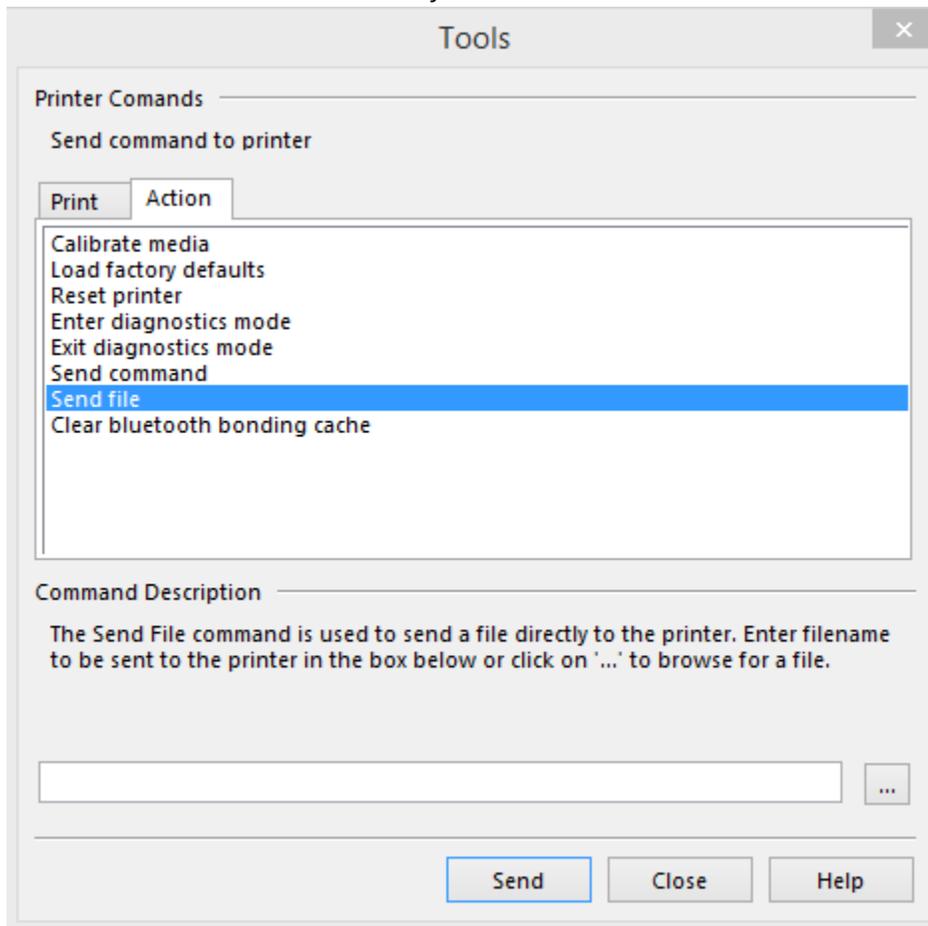
17. Click on *Open Printer Tools*



18. Select the *Action* tab



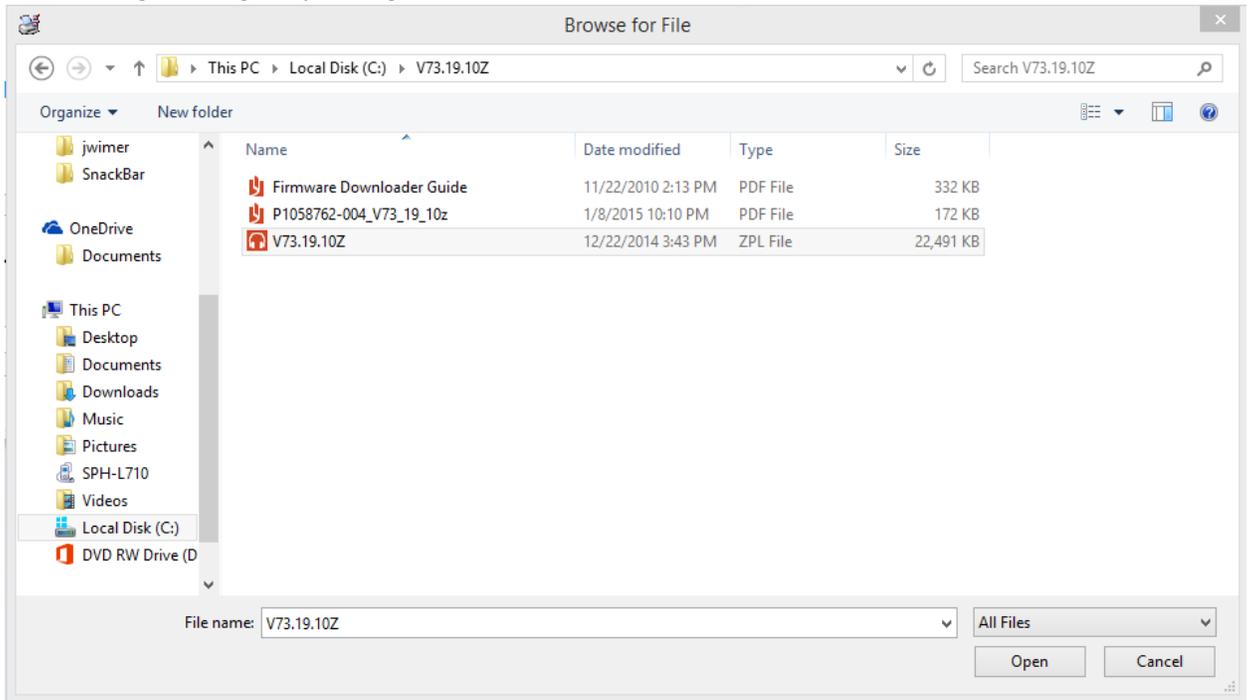
19. From the action tab select the *Send file* item from the list of actions



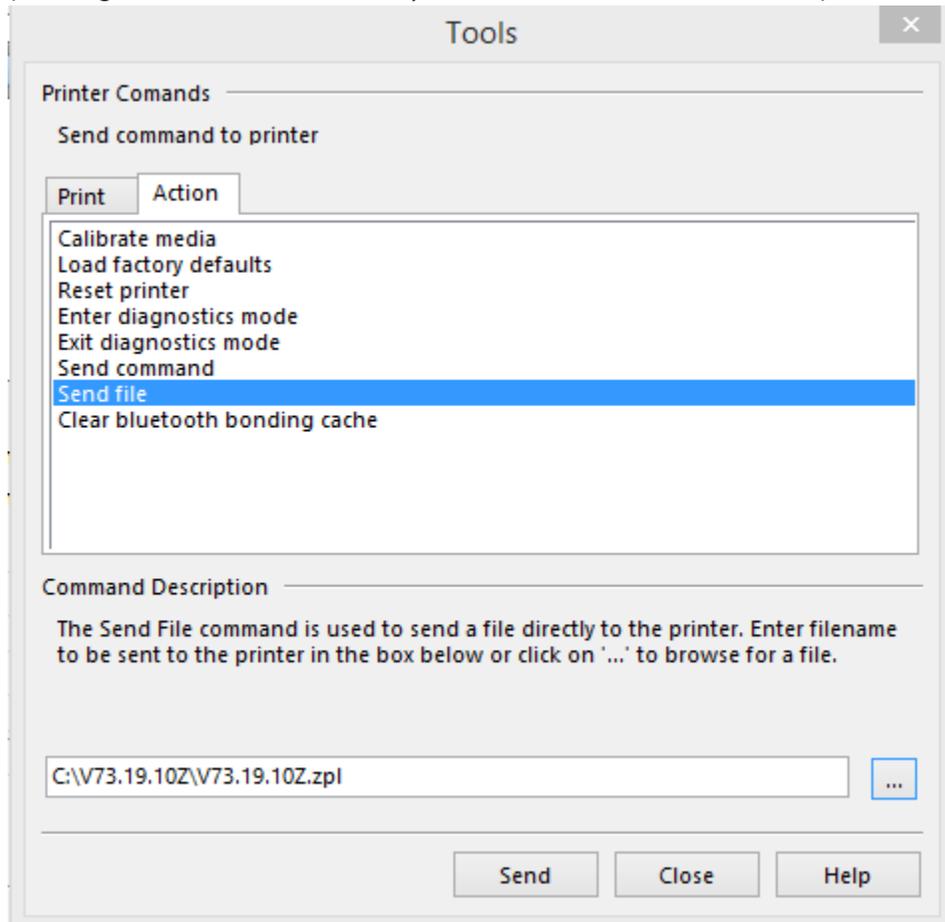
20. Click on the three dots next to the blank field which should bring up the file explorer

21. Next you need to navigate to the location where you extracted the firmware file, if you are unsure and on windows you can find it by selecting *This PC* -> *Local Disk (C:)* -> *V72.19.10Z* (This

number might change depending on what is the latest version)



22. Once you have identified the correct folder, select the V73.19.10Z.zpl file from the list of files (Once again the exact number may differ based on the latest version)



23. Select *Send* and the printer should begin to update which should take several minutes
24. Once the printer prints a configuration report you know you've successfully updated the printer